

IN THE CLAIMS

The status of claims in the case is as follows:

1 1-9. [Canceled]

1 10. [Currently amended] A system including for using an
2 on-line data gathering tool for evaluating a legacy general
3 procurement and accounts payable application of a client of
4 an enterprise potential client system and for adapting
5 through presales, assessment, preparation, development,
6 deployment and support stages a general procurement and
7 accounts payable application to the requirements of each of
8 ~~many potential~~ a plurality of clients of said enterprise
9 ~~operable by third party providers~~ and for monitoring and
10 assuring the quality of services provided ~~by said by a~~
11 service providers provider to said clients, comprising:

12 a server;

13 a storage device connected to said server;

14 a plurality of terminals, said terminals including
15 enterprise terminals and provider terminals;

16 a communication link interconnecting said server and
17 said terminals;

18 said server (1) maintaining on said storage device, for
19 each of a plurality of said clients of said enterprise
20 customers, a database of templates describing
21 procedures for assessing, preparing, developing,
22 deploying and supporting ~~each of said general~~
23 procurement and accounts payable applications for each
24 of said clients, and (2) serving said templates to
25 ~~members of enterprise teams and said third party~~
26 ~~provider teams operating~~ said terminals for
27 presentation to teams of enterprise users and provider

28 users at respective user interfaces of said enterprise
29 terminals and said provider terminals;

30 said templates providing data fields for collecting
31 support stage data from users of said provider
32 terminals during said support stage as said provider
33 users operate general procurement and accounts payable
34 applications on behalf of said clients; [[and]]

35 said server responsive to ~~member~~ support stage data
36 input to said templates at said provider terminals for
37 presenting at user interfaces of enterprise and
38 provider terminals templates for coordinating,
39 recording and tracking provider team activities with
40 respect to said general procurement and accounts
41 payable application for a client during selected
42 assessment, preparation, development, deployment and
43 support stages ~~adapting a general procurement and~~
44 ~~accounts payable application to the requirements of a~~
45 ~~selected one of said potential clients, said templates~~
46 ~~including in a playbook summary view a create a summary~~
47 ~~task selection button, a create a detailed task button,~~
48 ~~a folders and views section, a task title display and~~
49 ~~selection area;~~

50 said server, responsive to user selection of said
51 summary task selection button, presenting in said
52 selection area a listing of support stage tasks
53 organized by categories, said categories including
54 project management and transition management
55 categories;

56 said server, responsive to enterprise user selection of
57 said project management category, presenting in said
58 selection area a listing of support stage tasks for
59 post-implementation quality assurance review and
60 project support review of said provider team
61 activities; and

62 said server, responsive to provider user selection of
63 said transition management category, presenting in said
64 selection area a listing of support stage tasks for
65 providing communication support, validating transition
66 management support, and performing post implementation
67 survey support.

1 11. [Currently amended] The system of claim 10, said
2 terminals being web-enabled terminals and said server
3 further serving to said terminals a panel for task creation
4 by said teams of enterprise [[team]] users and task use by
5 said teams of enterprise and provider [[teams]] users.

12-17. [Canceled]

1 18. [Withdrawn] A process using an on-line data gathering
2 tool for evaluating a customer's general procurement and
3 accounts payable system, comprising the steps of:

4 gathering data describing requirements of said customer
5 for procurement and data describing currently used
6 tools and processes for satisfying said requirements;

7 and

8 gathering data from said customer which describes a
9 cost for future years of continuing with said currently
10 used tools and processes;

11 designing and deploying a new system including
12 alternative tools and processes satisfying said
13 requirements; and thereafter

14 auditing the operation of said new system using said
15 on-line data gathering tool to provide performance data
16 to said customer.

19. [Canceled]

1 20. [Currently amended] A system ~~for using~~ including an
2 on-line data gathering tool for adapting ~~[[a]]~~ legacy
3 general procurement and accounts payable ~~application~~
4 applications to the requirements of each of ~~many potential a~~
5 plurality of customers of an enterprise, said system being
6 operable by third party service provider team members to
7 manage resulting general procurement and accounts payable
8 applications, and for enterprise team members to monitor and
9 assure the quality of services provided by said third party
10 service providers provider team members to each said
11 ~~potential customer~~ plurality of customers by and for
12 providing a repeatable process for training, managing,
13 certifying and educating ~~a service~~ said third party service
14 provider team members to operate ~~a general~~ each said
15 resulting general procurement and accounts payable
16 application on behalf of ~~a customer~~ a plurality of customers
17 of said of an enterprise, comprising:

18 a first server;

19 a storage device connected to said server;

20 a plurality of team terminals, including enterprise
21 terminals for interfacing said server to said members
22 ~~of said~~ enterprise team members and provider terminals
23 for interfacing said server to ~~members of~~ said third
24 party service providers provider team members;

25
26 a second server interfacing through a firewall to an
27 operational accounting system;

28 a communication link interconnecting said first and
29 second servers and said terminals;

30 said second server for serving operational accounting
31 data to ~~said team~~ said terminals; and

32 said first server for (1) maintaining a database on
33 said storage device of templates describing procedures
34 for executing said application, and (2) serving said
35 templates to team members operating said terminals;

36 said templates providing a playbook for task creation
37 at a user interface of said enterprise terminals and a
38 panel for task use at said enterprise terminals and
39 said provider terminals;

40 said playbook presenting at said user interface of said
41 enterprise terminals in a summary view a create a
42 summary task selection button, a create a detailed task
43 button, a folders and views section, a task title
44 display and selection area;

45 said playbook presenting at said user interface of said
46 provider terminals data fields for collecting support
47 data;

48 ~~said team members~~ provider terminals, responsive to
49 ~~said templates,~~ receiving from said third party service
50 provider team members said support data representing
51 coordinating, recording and tracking enterprise team
52 activities of with respect to said third party service
53 provider team members in managing said resulting

54 general procurement and accounts payable application
55 for a selected customer of said enterprise; and

56 said enterprise terminals displaying to said enterprise
57 team members said support data in templates for
58 tracking activities of said third party service
59 provider team members in managing said resulting
60 general procurement and accounts payable application for
61 said selected customer.

21-22. [Canceled]

1 23. [Withdrawn] A computer program product or computer
2 program element for using an on-line data gathering tool for
3 providing ongoing support for a general procurement and
4 accounts payable application according to the steps of:

5 maintaining a database of templates for describing
6 procedures and collecting information for supporting an
7 operational general procurement and accounts payable
8 system; and

9 operating a plurality of web-enabled user terminals to
10 access via a server said database for receiving
11 instructions and gathering said information to
12 coordinate user education, survey and quality auditing
13 tasks by a plurality of enterprise teams implementing
14 said ongoing support for said operational general
15 procurement and accounts payable application;

16 displaying at said team terminals in a playbook summary
17 view a create a summary task selection button, a create
18 a detailed task button, a folders and views section, a
19 task title display and selection area;

20 responsive to member selection of a tasks selection
21 button presenting in said selection area a listing of
22 support stage tasks organized by categories, said
23 categories including information technology, project
24 management, and transition management;

25 responsive to member selection of said information
26 technology category, presenting in said selection area
27 a first listing of support stage tasks, said member,
28 responsive to said first listing, refining and
29 executing production support for system management;

30 responsive to member selection of said project
31 management category, presenting in said selection area
32 a second listing of support stage tasks; said member,
33 responsive to said second listing, executing post-
34 implementation quality assurance review and project
35 support review;

36 responsive to member selection of said transition
37 management category, presenting in said selection area
38 a third listing of support stage tasks; said member,
39 responsive to said third listing, providing
40 communication support, validating transition management
41 support, and performing post implementation survey
42 support; and

43 responsive to user selection of a task, presenting at
44 said team terminal a task template including data
45 fields; said user providing input to said data fields
46 of indicia selectively descriptive of said support
47 stage tasks.

48 24-26. [Canceled]

49 27. [Withdrawn] A program storage device readable by a
50 machine, tangibly embodying a program of instructions.
51 executable by a machine to perform a method for using an on-
52 line data gathering tool for evaluating a customer's general
53 procurement and accounts payable system, said method
54 comprising:

55 gathering data describing requirements of said customer
56 for procurement and data describing currently used
57 tools and processes for satisfying said requirements;
58 and

59 gathering data from said customer which describes a
60 cost for future years of continuing with said currently
61 used tools and processes;

62 designing and deploying a new system including
63 alternative tools and processes satisfying said
64 requirements; and thereafter

65 auditing the operation of said new system using said
66 on-line data gathering tool to provide performance data
67 to said customer.

1 28. [Withdrawn] A system using an on-line data gathering
2 tool for evaluating a customer's general procurement and
3 accounts payable system, said method comprising:

4 means for gathering data describing requirements of
5 said customer for procurement and data describing
6 currently used tools and processes for satisfying said
7 requirements; and

8 means for gathering data from said customer which
9 describes a cost for future years of continuing with
10 said currently used tools and processes;

11 means for designing and deploying a new system
12 including alternative tools and processes satisfying
13 said requirements; and thereafter

14 means for auditing the operation of said new system
15 using said on-line data gathering tool to provide
16 performance data to said customer.

1 29. [Withdrawn] A program storage device readable by a
2 machine, tangibly embodying a program of instructions
3 executable by a machine to perform a method using an on-line
4 data gathering tool for evaluating and on-going supporting a
5 customer's general procurement and accounts payable system,
6 said method comprising:

7 maintaining a playbook database, said playbook database
8 comprising a plurality of templates of information
9 relating to said evaluating a general procurement and
10 accounts payable system, said plurality of templates

11 being particularized for said client;

12 displaying a playbook summary view, said playbook
13 summary view comprising a folders and views section, a
14 task title display and selection area, a summary task
15 creation button, and a detailed task creation button,

16 said folders and views section including category
17 buttons relating to categories of tasks associated
18 with said evaluating and on-going supporting said
19 general procurement and accounts payable system
20 for said client, said tasks including

21 gathering data describing requirements of
22 said customer for procurement and data
23 describing currently used tools and processes
24 for satisfying said requirements; and

25 gathering data from said customer which
26 describes a cost for future years of
27 continuing with said currently used tools and
28 processes;

29 designing and deploying a new system
30 including alternative tools and processes
31 satisfying said requirements; and thereafter

32 auditing the operation of said new system
33 using said on-line data gathering tool to
34 provide performance data to said customer;

35 said task title display and selection area adapted

36 to include buttons for selecting tasks pertinent
37 to said categories of tasks,

38 said buttons for selecting tasks identifying said
39 tasks which may be so selected,

40 said buttons for selecting tasks adapted to be
41 displayed in said task title display and selection
42 area in response to a selection of a button of the
43 category buttons;

44 displaying a summary task template of said plurality of
45 templates for a selected first task of tasks identified
46 in said task title display and selection area, said
47 summary task template being displayed in response to a
48 selection of said summary task creation button, said
49 summary task template including summary parameters of
50 said selected first task; and

51 displaying a detailed task template of said plurality
52 of templates for a selected second task of tasks
53 identified in said task title display and selection
54 area, said detailed task template being displayed in
55 response to a selection of said detailed task creation
56 button, said detailed task template including detailed
57 parameters of said selected second task.

1 30. [Withdrawn] A method using an on-line data gathering
2 tool for evaluating and on-going supporting a customer's
3 general procurement and accounts payable system, said method
4 comprising:

5 maintaining a playbook database, said playbook database
6 comprising a plurality of templates of information
7 relating to said evaluating a general procurement and
8 accounts payable system, said plurality of templates
9 being particularized for said client;

10 displaying a playbook summary view, said playbook
11 summary view comprising a folders and views section, a
12 task title display and selection area, a summary task
13 creation button, and a detailed task creation button,

14 said folders and views section including category
15 buttons relating to categories of tasks associated
16 with said evaluating and on-going supporting said
17 general procurement and accounts payable system
18 for said client, said tasks including

19 gathering data describing requirements of
20 said customer for procurement and data
21 describing currently used tools and processes
22 for satisfying said requirements; and

23 gathering data from said customer which
24 describes a cost for future years of
25 continuing with said currently used tools and
26 processes;

27 designing and deploying a new system
28 including alternative tools and processes
29 satisfying said requirements; and thereafter

30 auditing the operation of said new system

31 using said on-line data gathering tool to
32 provide performance data to said customer;

33 said task title display and selection area adapted
34 to include buttons for selecting tasks pertinent
35 to said categories of tasks,

36 said buttons for selecting tasks identifying said
37 tasks which may be so selected,

38 said buttons for selecting tasks adapted to be
39 displayed in said task title display and selection
40 area in response to a selection of a button of the
41 category buttons;

42 displaying a summary task template of said plurality of
43 templates for a selected first task of tasks identified
44 in said task title display and selection area, said
45 summary task template being displayed in response to a
46 selection of said summary task creation button, said
47 summary task template including summary parameters of
48 said selected first task; and

49 displaying a detailed task template of said plurality
50 of templates for a selected second task of tasks
51 identified in said task title display and selection
52 area, said detailed task template being displayed in
53 response to a selection of said detailed task creation
54 button, said detailed task template including detailed
55 parameters of said selected second task.

31-35. [Canceled]